

# *We're here for Annie Cotton Morris of New York*

A patient of the Emergency Department and Radiology, Annie Cotton Morris filled out and mailed back an Outpatient Services Survey. Her comments are as follows:

“Being that I am from New York, I am sure that you know that I know about frustration (dealing with emergency room visits, etc.). However, this visit at Clarendon Memorial was so pleasant and satisfying that I wanted to be admitted because I am sure that the kindness would have cured anything that was wrong with me. In all my 59+ years, this has been the best experience I’ve ever had in a hospital as a patient myself or visiting with others. More Northern health care providers need to learn what Southerners have learned about caring for patients. Your slogan should be “Kindness to patients is the first step in the healing process of patients.” You guys have it down pat! God bless you all. Keep up the fantastic work.”

Ms. Annie Cotton Morris  
of New York



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